

Managing Social Media Use and Privacy for Direct Caregivers

Answer Sheet – Test Code: LADC0524a

Instructions: After viewing the presentation or reading the learning materials associated with this activity, complete the posttest by filling out the Answer Sheet. Please select the best answer to each multiple-choice question. There is only one correct answer. You must achieve 70% to pass.

Please complete Part 1: Enrollment to provide essential information to create your educational record and to report to licensing boards (if applicable). Your site coordinator will provide you with the facility ID and your username. Then complete **Part 2: Test Answers** by darkening one circle to indicate the correct response to each question. You are also required to provide feedback by completing **Part 3: Evaluation**. After completing this form, please return it to your site coordinator to have your test submitted for processing. Results will be sent to the site coordinator within 4 weeks of submission.

Part 1: Enrollment

Last Name _____ First Name _____

Username _____

Facility Name _____

Role: Allied Health: ☐ RD ☐ PT ☐ OT ☐ RT ☐ SW ☐ Other Nursing: ☐ CNA ☐ LPN/LVN ☐ RN ☐ Other
☐ Non-clinical support role. Please specify your job title: _____

License: All District of Columbia and Georgia nurses, please provide license information for reporting to CE Broker.

State of license (1) _____ License # _____ License Type _____ (abbreviation)

State of license (2) _____ License # _____ License Type _____ (abbreviation)

Part 2: Test Answers

Darken one circle for your answer to each question.

	A	B	C			A	B	C			A	B	C		
1.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>			5.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>			9.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>			6.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>			10.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>			7.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>						
4.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>			8.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>						

Part 3: Course Evaluation – Test Code: LADC0524a

1. Rate to what extent you were able to meet Objective 1: Explain residents' rights with regards to the privacy and security of their personal health information. (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
2. Rate to what extent you were able to meet Objective 2: Differentiate between appropriate and inappropriate behaviors related to social media usage for employees of senior living facilities. (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
3. Rate to what extent you were able to meet Objective 3: Identify the consequences of improper social media usage to employees of senior living facilities. (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
4. Rate to what extent did the program content relate to the learning objectives? (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
5. Rate the effectiveness of the independent study learning method. (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
6. Rate the contribution of this course to your overall knowledge of the subject. (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
7. Rate your overall degree of satisfaction with this course. (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
8. Rate the degree that you believe this course was objective and free from bias. (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
9. Rate your level of expertise in this subject prior to this course. (1 - lowest, 5 - highest)
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5
10. Rate the educational level of the content.
☐ Basic
☐ Intermediate
☐ Advanced
11. Comments: _____

12. What future topics would you like to see offered for CE?

Posttest

— Retain test below for your records. Only submit answer sheet and evaluation for processing —

General Purpose: The purpose of this course is to provide direct caregivers with an understanding of the implications of their online presence, emphasizing the importance of maintaining resident/patient confidentiality in compliance with the Health Insurance Portability and Accountability Act (HIPAA). Practical case studies and real-world scenarios will be explored, providing healthcare workers with tangible insights into navigating the complexities of social media in their day-to-day work.

Learning Objectives: After completing this educational activity and taking the post-test, you should be able to:

1. Explain residents' rights with regards to the privacy and security of their personal health information.
 2. Differentiate between appropriate and inappropriate behaviors related to social media usage for employees of senior living facilities.
 3. Identify the consequences of improper social media usage to employees of senior living facilities.
1. **A direct caregiver is learning about the use of social media in the workplace. Which of the following should the direct caregiver identify as an appropriate way to use social media in the workplace?**
 - A. To share personal information with residents.
 - B. To obtain professional health information.
 - C. To post activities with resident photos on their social media platforms.
 2. **A direct caregiver is reading the policy for social media use in the workplace. The direct caregiver identifies which of the following as an appropriate use of social media in the workplace?**
 - A. To voice complaints about co-workers.
 - B. To share information about residents with their family.
 - C. To stay in contact with supervisors while at work.
 3. **A direct caregiver is applying for a new job at a senior living facility. Her potential employer views the caregiver's social media use. Which of the following would be of interest to management about hiring this individual?**
 - A. They visit four different social media platforms.
 - B. They post daily on social media.
 - C. Their posts contain no derogatory statements about others.
 4. **A supervisor enters a resident's room and sees a direct caregiver using her phone. The supervisor should intervene to stop which of the following actions?**
 - A. The caregiver is checking weekly work assignments.
 - B. The caregiver is responding to Facebook posts.
 - C. The caregiver is researching care of residents with impaired cognition.
 5. **Direct caregivers must know about rules and regulations that govern resident privacy. Which of the following should direct caregivers recognize as legally enforceable rules for protecting private health information?**
 - A. The American Nurses Association (ANA)'s Code of Conduct
 - B. The U.S. Department of Health and Human Services' (HHS) Health Insurance Portability and Accountability Act (HIPAA)
 - C. The Association for the Study of Medical Education (ASME)'s Guidelines for social media
 6. **A direct caregiver is asking a resident for permission to post their photo on the facility website to market an activity. Which of the following actions should the direct caregiver take?**
 - A. Ask the resident's daughter for permission.
 - B. Ask their supervisor to obtain informed consent.
 - C. Take the photo with the resident's phone.
 7. **A direct caregiver is talking with family members of a resident and informs them of the facility website. For which of the following purposes should the family use the facility website?**
 - A. To read staff annual review reports.
 - B. To learn about daily activities for residents.
 - C. To obtain contact information of other residents.
 8. **A resident asks a direct caregiver to take a photo to send to the resident's daughter. Which of the following actions should the direct caregiver take?**
 - A. Tell the resident that no one can take photos in the facility.
 - B. Ask another staff member to take the photo.
 - C. Take the photo with the resident's phone.
 9. **Direct caregivers are responsible for protecting resident privacy. Which of the following actions should they take to promote resident privacy?**
 - A. Follow facility social media policies.
 - B. Comment on posts made on the facility's website.
 - C. Check resident's personal social media platforms.
 10. **Direct caregivers may use the American Nurses Associations (ANA) guidelines for social media use in the workplace. Which of the following is an ANA guideline?**
 - A. Share personal profiles with residents.
 - B. Offer medical advice to residents.
 - C. Post content that is respectful of the workplace.